



Conditions of Stay

Hidden Creek Campsite, 55 Goodland Road, Woollamia, NSW 2540 Tel No. 02 4441 5809

Out of Office Hours: 0425 255 646

The following guidelines are for your safety and comfort, as well as our other guests. Please read them carefully.

1. **BICYCLES & SCOOTERS:** Patrons are responsible for children's safety. Helmets to be worn at all times. Do not allow children to ride near the boom gates.
2. **BOOM GATES:** No tailgating through boom gates at any time. Any damage to boom gates is payable by the offender. Please do not share your boom gate number with other vehicles as this will result in the system locking you out.
3. **CAMP KITCHEN:** Coin operated gas BBQ's located in the camp kitchen (\$1.00 = 15mins approx). Please clean BBQ's and replace covers after use.
4. **CARPARKING:** One car park space is allocated to each cabin and campsite. Any additional cars will be required to park outside the boom gates. Additional vehicles to a site will be issued with a parking pass on arrival. Please display at all times when parked outside.
5. **CHEMICAL TOILETS:** There are no onsite facilities to dispose of contents of Chemical Toilets. See office for list of nearest Dump Points.
6. **CHILDREN:** Patrons are responsible for their own children at all times. Management take NO responsibility for children unsupervised within the park.
7. **DEPARTURE:** Cabins must be vacated by 10am and Campsites by 11am on day of departure or extra fees may apply.
8. **ENVIRONMENT:** Please respect the surrounding environment, which includes many wildlife. Our trees are all protected. It is the patrons responsibility to ensure children are aware there is no removing of bark or breaking branches off trees. No climbing is permitted. Any persons seen to be destroying the trees will be reported to the appropriate authorities. Fines will apply. Nothing is to be tied to the trees at any time. This includes hammocks, awnings, ropes, clothes lines. Trenching around tents and annexes is NOT permitted. NO EXCEPTIONS.
9. **FIRES:** Management at Hidden Creek Campsite believe that real camping is to experience an open fire. We are fortunate to provide each individual campsite with a firepit. However, as a condition of our fire permit, the following rules MUST be abided to ensure the safety of yourselves and all other campers, wildlife and the environment:-

- ✚ Please do **NOT** alter or move the firepit. This includes removing or adding any rocks. Enclosing the firepit can cause excessive heat, resulting in the stones exploding.
- ✚ Only bagged firewood to be burnt in the firepit. NO EXCEPTIONS.
- ✚ The collecting of firewood or dead wood from Hidden Creek Campsite, surrounding properties or elsewhere is STRICTLY forbidden. Bringing in deadwood from scrubland can contain pests and disease, which would be detrimental to our environment and the safety of other campers.
- ✚ Do NOT leave fires unattended at any time. Unattended fires will be extinguished.

Failure to follow the above rules will result in this privilege being removed and/or termination of your stay.

10. **GARBAGE:** Please place all rubbish in bins provided outside of boom gates. Disposing and recycling of your rubbish carefully will help the environment. **Red** Bin: General Waste **Yellow** Bin: Recyclable (bottles/tins/glass/plastic) **Blue** Bin: Flattened cardboard and paper only. Strictly NO disposing of camp equipment in or around any of the bins, including tents/chairs/air beds/gas bottles etc.
11. **GROUP GATHERINGS:** Large group gatherings are not encouraged. Management reserve the right to restrict the amount of people on one site.
12. **INTOXICATION:** Excessive use of alcohol is an unacceptable condition of stay.
13. **NOISE ETIQUETTE:** No excessive noise at any time. All loud noise and music MUST cease from 10pm. Strictly NO noise after midnight. Foul language and abusive behaviour will NOT be tolerated at any time. Please call the office at any time if neighbouring campers are causing a disturbance. Do NOT approach them yourselves.
14. **PETS:** NO pets are allowed at Hidden Creek Campsite at any time.
15. **PERSONAL BELONGINGS:** Management take no responsibility for the damage, theft or loss of your belongings. Your property is your responsibility.
16. **REFUNDS:** Please refer to website for full refund policy. NO refunds given on early departures, including termination of booking.
17. **SMOKING:** Strictly NO smoking in cabins, camp kitchen or amenities block. Smokers to extinguish and dispose of their cigarette butts responsibly.
18. **SPEED LIMIT:** The speed limit in the park is 8km per hour (walking pace) and applies to the whole of the park. All roadways within the park are shared by pedestrians, wildlife and motorists.
19. **UNLAWFUL ACTS:** Violence, use of illegal drugs, theft, vandalism, abuse (physical or verbal) will NOT be tolerated. Please understand it will be our duty to notify the police and result in the termination of your stay.
20. **VISITORS:** All guests MUST report to reception before entering the campsite. This is for their own personal safety in the case of emergency evacuation. Visitors MUST comply with park rules and regulations as a condition of stay and must depart by 10pm. Patrons are reminded that they are responsible for the behaviour of all persons on their site, including visitors.

MANAGEMENT RESERVE THE RIGHT TO TERMINATE THE STAY OF ANY PERSONS/GROUPS BREACHING ANY OF THE ABOVE CONDITIONS OF STAY WITHOUT EXPLANATION